



# **Hythe Primary School**

## **Acceptable Usage Policy**

### **Including Internet and Email**

Hythe Primary School recognises the importance of ICT to the whole school community and sees the Internet and related technologies as being a valuable resource. It also recognises that the internet is a public communication and is open to abuse. The school will take all reasonable measures possible to ensure that the children do not have access to any inappropriate material while within school. The school will also work with parents and carers to support the safe use of the internet outside of school.

The purpose of this revised policy is to define safe practice for the whole school community.

At Hythe Primary School we encourage the pupils' use of the rich information and communication resources available through the Internet, together with the development of appropriate skills to analyse and evaluate these resources. The skills will be fundamental in the society our pupils will be entering. However, the school recognises its responsibilities in ensuring safe use of the internet and other communication systems for all pupils and so this policy outlines our strategy to protect pupils.

#### **Pupil Protection**

It is our intention to protect our pupils from inappropriate or undesirable material. The following criteria define inappropriate or undesirable materials;

- Obscene, offensive, illegal or inaccurate. Pupils should not feel or become uncomfortable, threatened or worried by material or information on websites or from email
- Similarly pupils must not harass, insult, attack others, violate copyright, or trespass in others' folders. In addition the school will never publish photos with the names of individual children. Where photographs are used in published materials including the school website or other areas, the school will ensure parental permission is given.

#### **Internet Access/Filters**

Access to the internet is possible via the curriculum computer network, using computers, tablets and Interactive whiteboards. All computers/tablets linked to the internet incorporate automatic anti-virus protection. Pupils must not bring in software from home to upload onto the system. Teachers must have appropriate antivirus software on teacher laptops to transfer files between home and school. The broadband internet connection is provided by Harrap and incorporates a filtering system or "firewall" appropriate to the age of our pupils which screens undesirable sites at a proxy server.

In line with the KCSiE September 2025 update:

- The senior leadership team are responsible for:
  - procuring filtering and monitoring systems
  - documenting decisions on what is blocked or allowed and why
  - reviewing the effectiveness of your provision
  - overseeing reports

- They are also responsible for making sure that all staff:
  - understand their role
  - are appropriately trained
  - follow policies, processes and procedures
  - act on reports and concerns

*'All staff should be aware that technology is a significant component in many safeguarding and wellbeing issues. Children are at risk of abuse and other risks online as well as face to face. In many cases abuse and other risks will take place concurrently both online and offline. Children can also abuse other children online, this can take the form of abusive, harassing, and misogynistic/misandrist messages, the non-consensual sharing of indecent images, especially around chat groups, and the sharing of abusive images and pornography to those who do not want to receive such content.'* KCSiE 2025

**Data Protection (Paragraph 92):** KCSiE 2025 reinforces the importance of compliance with the Data Protection Act 2018 and the UK GDPR when handling personal information.

Senior leaders will work closely with governors, the designated safeguarding leads (DSL and DDSLs) and IT service providers in all aspects of filtering and monitoring. The IT provider at Hythe Primary School is Harrap.

The DSLs will work closely together with IT service providers to meet the needs of all persons within our setting.

- The School Business Manager regularly monitors the use of the internet and the DSL, Charlotte Peppard, has responsibility for safeguarding and online safety, include overseeing and acting on:
  - filtering and monitoring reports
  - safeguarding concerns
  - checks to filtering and monitoring systems
- The IT service provider has technical responsibility for:
  - maintaining filtering and monitoring systems
  - providing filtering and monitoring reports
  - completing actions following concerns or checks to systems
- The IT service provider should work with the senior leadership team and DSL to:
  - procure systems
  - identify risk
  - carry out reviews
  - carry out checks

*'Information sharing: advice for practitioners providing safeguarding services to children, young people, parents and carers supports staff who have to make decisions about sharing information. This advice includes the seven golden rules for sharing information and considerations with regard to the Data Protection Act 2018 (DPA) and UK General Data Protection Regulation (UK GDPR).*

*DPA and UK GDPR do not prevent the sharing of information for the purposes of keeping children safe and promoting their welfare. If in any doubt about sharing information, staff should speak to the designated safeguarding lead (or a deputy). Fears about sharing information must not be allowed to stand in the way of the need to safeguard and promote the welfare of children.'* KCSiE 2025

### **Guidelines for in school use of the Internet with pupils**

The Computing Subject Leader has overall responsibility for ensuring that skills are planned into the curriculum at suitable levels. Internet access is integrated into learning activities at the planning stage across the school. Where applicable, suitable websites to support learning are

identified by all staff and are identified on planning and can be bookmarked for later use. Children are also able to use specified search engines such as “Google” to find appropriate websites.

### **Supervision/responsibility**

It is critical that responsible usage of the internet to all pupils is taught routinely in ICT and other lessons. Therefore, children are only allowed to access the Internet when supervised by a member of staff. This applies to lesson times, break times and before/after school. However, due to the nature of information available via the Internet, it is not possible to guarantee that particular types of material will never appear on a computer screen. Neither the school nor Hampshire LA can accept liability for the material accessed or any consequences thereof.

### **Copyright**

All internet users (both staff and pupils) are expected to respect the copyright of the materials on the school network. Permission needs to be gained before using someone else’s work.

### **Monitoring of Internet Sites/School Network**

Although the filter systems are in place, all teachers are expected to monitor the range of sites used and ideally should pre-plan sites to be used with the children and sites used to download materials onto the network. Any concerns over websites should be reported to the Computing Subject Leader and either the School Business Manager or head teacher. Monitoring and filtering systems will then be used to check concerns and Harrap will be informed if deemed necessary. Antivirus software will be monitored regularly by the technicians. Pupils and staff will be informed that all files in the system can be checked by the Computing Subject Leader and technicians.

### **Misuse of the Internet**

Misuse of the Internet will not be tolerated. In the first instance, the class teacher should deal with any misuse of the Internet with the child. However, the incident must always be reported to the Computing subject leader and will be logged on CPOMs. Should there be any concerns over the types of material accessed (eg types of materials identified earlier in this policy) the matter should immediately be reported to the Head Teacher who will contact parents. The sanctions imposed will reflect the severity of the incident. These could be; temporary suspension of ICT rights to permanent exclusion for very serious offences. Pupils must report accidental access to inappropriate material immediately to their teacher. Where misuse of the internet occurs outside of school, but is reported at school, the headteacher, or other member of the senior leadership team, will inform parents. If misuse of the internet causes a safeguarding concern, staff will follow the school’s Child Protection Policy in order to safeguard all children involved.

### **Guidelines for use of email with pupils**

The Computing Subject Leader/Head Teacher must be consulted before email accounts are created. Pupils will be made clear on acceptable use of email accounts. Safety and security when emailing will be a key part of the taught unit. For example, understanding the purpose of a password and not telling others your password, only opening mail from people you know, understanding spam (junk mail) and the consequences of opening spam. They will also be taught about “netiquette” following email guidelines (for example, not forwarding chain letters.)

### **Misuse of Email**

Any form of discrimination, including negative or personal comments about another person will not be tolerated. Any inappropriate use is reported to the Computing Subject Leader immediately.

Email accounts will be monitored by teachers and spot checks will be regularly undertaken to ensure correct usage.

### **Guidelines for action following an encounter with inappropriate material**

- Responsibility for handling incidents involving a member of our school will be taken by the Computing Subject Leader in consultation with the Head Teacher and the pupils' Class Teacher
- If one or more pupils discover (view) inappropriate material our first priority is to give them support. The pupils' parents/carers will be informed and given an explanation of the course of action the school has taken.
- If staff or pupils discover unsuitable sites, the Computing Subject Leader will be informed. The Computing Subject Leader will report the URL (address) to and content to the Internet Provider and LA.

### **Staff**

All staff internet and e-mail use is subject to the following provisions

- There is no use of the school network to access inappropriate sites or information such as pornographic, racist or offensive materials
- Users are responsible for all e-mails sent and any contacts made that may result in e-mails being received
- In the case of spam e-mails being received of an offensive manner all such incidents should be reported to the network manager who will take appropriate action.
- No other user should have his or her system or data compromised through deliberate acts by any member of staff.
- No anonymous e-mail or chain e-mail will be forwarded
- No use is made of e-mail or the internet service for mass advertising, political canvassing or gambling.
- Copyright of material is respected
- Use of the internet and e-mail for personal reasons is limited to time when members of staff are not teaching or supervising pupils
- Downloading of data is permissible providing the user has a legal claim to it.

Any breach of these provisions will be dealt with according to the severity of the breach. If the breach is a breach of law, the police will be called in straight away and all evidence will be preserved even to the non-use of the school network. If the breach is less severe school disciplinary action would result through established channels.

**Date Agreed by Governing Body: Nov 2018**

**Last review: March 2026**

**Next review date: March 2027**

**Annually**

## Appendix:

# Online Safety Policy and Guidance – Hampshire County Council

## ***Statutory Responsibilities***

All schools and colleges must have regards to 'Keeping children safe in education' (September 2025) when carrying out their duties to safeguard and promote the welfare of children. Schools and colleges should comply with the guidance unless exceptional circumstances arise. 'Keeping children safe in education' 2025 highlights online safety as a safeguarding issue for schools and colleges and therefore it must be considered and implemented within schools and settings statutory safeguarding responsibilities.

The statutory responsibilities associated with online safety include the need for all staff to be aware of the role of technology within:

- sexual and emotional abuse
- Child Sexual Exploitation
- radicalisation

The guidance also identifies that staff need to be aware that abuse can be perpetrated by children themselves and specifically identifies sexting and cyberbullying.

The Early Years Foundation Stage framework (updated Sept 2025) highlights that early years settings should ensure that children are taking steps to understand and explore the world around them. This will include the use of technology. Early years settings need to have a safeguarding policy in place regarding mobile phones with all staff required to have appropriate training to recognise child abuse and inappropriate behaviour (including the sharing of images).

Ofsted have clear expectations around online safety. Schools must ensure that pupils are taught how to stay safe and keep other safe, including online, and, schools must ensure that their information systems safeguard pupils effectively from online harm.

The online safety policy should be referenced in other policies including Child Protection/Safeguarding Policy, Anti-Bullying, Behaviour, and School Improvement Plan and should relate to other policies including those for personal, social and health education (PSHE) and for citizenship.

Online safety policies should provide education settings with the basis for developing a strategic approach where online safety is delivered as part of safeguarding. Integral to this is the monitoring of impact.

## ***Writing and Reviewing the Online Safety Policy***

The Head Teacher and Governors have a legal responsibility to ensure that all children are safeguarded; this should include online safety.

Writing the online safety and acceptable use policies should include as many stakeholders as possible including teaching staff, governors, pupils and parents.

### ***School Responsibilities***

Safeguarding (including online safety) is the responsibility of everybody who works within the school.

The KCSIE document identifies that education settings are responsible for ensuring that:

- appropriate filtering and monitoring of internet access is in place
- all members of staff receive appropriate training and guidance
- the curriculum prepares children for the digital world.

There should be a designated online safety lead who keeps up to date with new technologies and build awareness with stakeholders about how they can remain safe. Online safety concerns might

cross the child protection threshold so the DSL needs to understand the role other agencies might take.

The DSL (online) should:

- Act as a named point of contact on all online safeguarding issues and liaising with other members of staff and other agencies as appropriate.
- Keep up-to-date with current research, legislation and trends regarding online safety.
- Coordinate participation in local and national events to promote positive online behaviour, e.g. Safer Internet Day.
- Ensure that online safety is promoted to parents and carers and the wider community through a variety of channels and approaches.
- Work with the school/setting lead for data protection and data security to ensure that practice is in line with current legislation.
- Maintain a record of online safety concerns/incidents and actions taken as part of the schools safeguarding recording structures and mechanisms.
- Monitor the school's online safety incidents to identify gaps/trends and use this data to update the school's education response to reflect need
- report to the school leadership team, Governing Body and other agencies as appropriate, on online safety concerns and local data/figures.
- Liaise with the local authority and other local and national bodies, as appropriate.
- Work with the school's leadership and management to review and update the online safety policies, Acceptable Use Policies (AUPs) and other related policies on a regular basis (at least annually) with stakeholder input.
- Ensure that online safety is integrated with other appropriate school policies and procedures.

### ***Responsibilities of all Staff***

All staff are responsible for safeguarding children on and off line. Their key responsibilities are:

- Contributing to the development of online safety policies
- Reading and adhering to Acceptable Use Policies (AUPs)
- Taking responsibility for the security of school/ setting systems and data
- Having an awareness of a range of different online safety and how they relate to safeguarding children. This should include sexting and cyberbullying.
- Modelling good practice when using new and emerging technologies
- Embedding online safety education in curriculum delivery wherever possible
- Identifying individuals of concern and taking appropriate action by following school safeguarding policies and procedures
- Knowing when and how to escalate online safety issues, internally and externally
- Maintain a professional level of conduct in their personal use of technology, both on and off site.
- Taking personal responsibility for professional development in this area.

### ***Responsibilities of Staff managing the technical environment***

Staff managing the technical environment have an essential role to play in establishing and maintaining a safe online environment. Staff with technical responsibility should:

- work closely with the school leaders, designated safeguarding lead as well as pastoral and curriculum staff (where appropriate) to provide expertise relating to appropriate education

use of ICT systems and also to ensure that learning opportunities are not unnecessarily restricted by technical safety measures.

- be clear about the procedures they must follow if they discover, or suspect, online safety incidents through monitoring of network activity and the need for these issues to be escalated immediately to the DSL and/or Headteacher/manager in line with existing school/setting safeguarding policies.
- Ensure that an external service provider upholds the online safety practices including referring any concerns to the online safety coordinator or leadership team.
- Ensure that the school network is monitored and any concerns reported to the DSL
- Develop an understanding of the relevant legislation
- Ensure that the school's ICT infrastructure is secure but not so secure that it gets in the way of learning.

- Ensure that appropriate anti-virus software and system updates are installed and maintained on all electronic devices.

## ***Responsibilities of Children and Young People***

Young people should take responsibility and take ownership of any online safety policy. They should:

- Contribute to the development of these policies
- Read the school AUP and adhere to them
- Respect the feelings and right of others both online and offline
- Seek help from a trusted adult if things go wrong, and supporting others that may be experiencing online safety issues
- Take responsibility for keeping themselves and others safe online
- Take responsibility for understanding risks posed by new technologies
- Assess the personal risk of using any particular technology and behave safely and responsibly to limit those risks.

## ***Responsibilities of Parents/ Carers***

Parents and carers should:

- Read the school AUP, encourage themselves and their children to adhere to them
- Discuss online safety issues with their children, supporting the school in their online safety approaches, and reinforcing appropriate safe online behaviours at home.
- Role model safe and appropriate uses of technology and social media.
- Identify changes in behaviour that could indicate that their child is at risk of harm online.
- Seek help and support from the school, or other appropriate agencies, if they or their child encounters online problems or concerns.

## ***Staying safe when using Online Communication***

### **Website**

Schools should consider what information is published on a public website as opposed to a password protected online area. The following link provides the detail, the DfE have provided about what should be found on the website: <https://www.gov.uk/what-maintained-schools-must-publish-online>

### ***Publishing images and videos online***

Written permission from parents and carers should always be sought before images/ videos are posted online. These should only be posted in consideration of other safeguarding and data protection policies.

### ***E-mail***

Personal email should not be used in schools settings. A school email should be used for all communications in a professional context. Staff need to be made aware that these emails are not private and can be monitored. The risk of sharing data via school email should be considered. There should be a consideration of the confidentiality of the data as well as a work life balance. Staff should be discouraged in sending emails out of hours. Schools should consider the naming convention of emails to guard against a young person being identified. When using external email providers like Google Apps schools must pay close attention to the sites terms and conditions as some providers have restrictions of use and age limits.

Schools must ensure that these providers abide by the data protection act. Professionals must ensure that their use of email at work always complies with data protection legislation and confidential or personal data must not be sent electronically via email unless it is encrypted. Staff should be appropriately trained and should ensure members of staff use appropriately secure email systems to share any sensitive or personal information.

### ***Classroom use of the Internet***

Staff must be aware that no search engine or filtering tool is ever completely safe, and appropriate supervision, use of safe search tools, pre checks of search terms, age appropriate education for pupils and robust classroom management must be in place. However there is still always a risk that children will be exposed to inappropriate content. The quality of information on the internet is variable. Staff and students need to be made aware of how they can critically evaluate the information available. Devices that children may bring into school should be risk assessed and supported with clear policies, procedures and training.

### ***Social Media***

There are significant benefits for communication, engagement, collaboration and learning via the internet and social media however alongside this there are risks associated with users such as staff, pupils and the wider school community. There are many tools that can be used to communicate online with applications like WhatsApp, Instagram and Snapchat as well as numerous apps published on a daily basis. These sites are at risk of being exposed to a great deal of advertising and could provide access to inappropriate content. Pupils should be made encouraged to limit the amount of personal information they upload and some of the risks of sharing this information.

### ***Staff personal use of social media***

'Keeping children safe in education' 2025 highlights that Governing Bodies and proprietors need to ensure that their settings have "appropriate policies and procedures in place in order for appropriate action to be taken in a timely manner to safeguard and promote children's welfare. These policies should include individual schools and colleges having: a behaviour policy which includes measures to prevent bullying (including cyberbullying). and a staff behaviour policy (sometimes called the code of conduct) which should include, amongst other things, acceptable use of technologies (including the use of mobile devices), staff/pupil relationships and communications including the use of social media. It is therefore essential that schools ensure all members of staff are aware of professional boundaries regarding both their 'on' and 'offline' communication.

Schools cannot ban staff from using social media but they should offer advice and guidance to ensure that staff remain safe and maintain the necessary professional boundaries. All staff need to be aware:

- Of the importance of considering the material they might publish online so that it doesn't undermine the professional reputation of themselves or their schools which could result in a disciplinary issue.
- That they should use the highest privacy settings when social networking
- Not engage in communication with present or past pupils or parents of these pupils unless there is a justifiable professional reason.

If it is seen as beneficial for staff to communicate with pupils this should be set up through an official establishment social networking page including members of the senior leadership team. These need to provide clear areas of transparency. If there are any pre-existing relationships these should be declared to the DSL to formally acknowledge the relationship.

The following links may be helpful to share with members of staff:

[www.childnet.com/teachers-and-professionals/for-you-as-a-professional](http://www.childnet.com/teachers-and-professionals/for-you-as-a-professional)

[www.childnet.com/teachers-and-professionals/for-you-as-a-professional/professional-reputation](http://www.childnet.com/teachers-and-professionals/for-you-as-a-professional/professional-reputation)

[www.saferinternet.org.uk/advice-and-resources/teachers-and-professionals/professional-reputation](http://www.saferinternet.org.uk/advice-and-resources/teachers-and-professionals/professional-reputation)

[www.saferinternet.org.uk/about/helpline/faqs](http://www.saferinternet.org.uk/about/helpline/faqs)

### ***Pupils use of social media***

The school has a responsibility to ensure that pupils in the school have been provided appropriate education around the safe use of the internet and social media. This is part of the Computing programme of study but should also be part of the PSHE curriculum.

Many sites have a restriction of age 13+. It is not illegal for pupils under this age to access these sites, it is not recommended because of the risk of them being targeted with unsuitable advertisements.

If children are using social media sites inappropriately (such as cyberbullying, posting personal information, adding strangers as friends etc.) or there are other safeguarding concerns due to vulnerabilities etc., then the school should respond to the concern in line with existing policies, for example anti-bullying, child protection/safeguarding or behaviour policy. If a child is at risk of significant harm then the DSL must be informed and the existing child protection procedures should be followed.

### ***Use of Personal Devices and Mobile Phones***

As with many forms of technology mobile phones and personal devices are undergoing constant development with increased functionality. They are multifunctional tools that are becoming essential in personal and work life. However they can present problems such as:

- Items that can be stolen and damaged
- Used for bullying
- Internet access that can bypass school monitoring and filtering
- Undermine class discipline
- Breach data protection and confidentiality policies
- The use of images to bully

Under the EYFS, all early years settings and foundation stage providers must have a clear safeguarding policy which covers the use of mobile phones and cameras in the setting.

In the context of mobile phones schools should ensure that:

- Teaching, learning and behaviour should not be impeded
- Staff should be given clear boundaries on professional use and expectations,
- Learners should be given explicit education regarding appropriate use of mobile phones and personal devices

Headteachers and Governing Bodies should consider the risk to data protection if they allow staff to use their personal devices for their professional role. Strategies must be implemented to safeguard this data. This should include:

- Use of passwords
- Data encryption
- Awareness around data protection
- Awareness of Acceptable Use Policies

The National Education Network (NEN) has some links and information regarding this approach: <https://nen.gov.uk/advice-for-schools/online-safety/>

Any use of mobile or handheld devices should be risk assessed with the involvement of all stakeholders including parents and pupils.

### ***Pupil's use of personal devices and mobile phones***

At Hythe Primary School, pupils in upper KS2 may bring a phone into school, however, they are required to turn it off and hand it in at the beginning of each day. Phones may not be accessed

during the day and will be returned to pupils at the end of the school day. Pupils are not allowed to turn their phones on until they are off of the school site. Any misuse of a mobile phone will result in the phone being confiscated with the requirement of an adult to collect it from the school. Hythe Primary School has taken advice from a number of sources in regards to their guidelines for pupil use of mobile phones, including (but not limited to)

<https://www.gov.uk/government/publications/searching-screening-and-confiscation>

<http://swgfl.org.uk/products-services/esafety/resources/creating-an-esafety-policy>

Pupils who require access to a mobile phone are allowed to keep their mobile phone with them but must only use them for that intended medical purpose. This will be monitored closely in school.

### ***Staff use of personal devices and mobile phones***

Leaders and managers should identify school expectations regarding appropriate and proportional staff use of personal devices to access school content e.g. school email, learning platforms and should identify expectations for safe use to ensure possible risks can be mitigated. This may include using password protected webmail clients, encryption etc.

Staff should be discouraged from using their personal devices for recording images and video.

Leaders should be aware that seizing and searching members of staffs' personal devices may be unlawful. If leaders feel this is required or appropriate, for example if a criminal offence may have been committed, then the appropriate agency should be informed. DSL may wish to seek advice from the Education Safeguarding team who can be contacted at [hscb@hants.gov.uk](mailto:hscb@hants.gov.uk) or the LADO (Local Authority Designated Officer) if there has been an allegation against a member of staff.

- Bluetooth or other forms of communication should be "hidden" or switched off during lesson times.
- Personal mobile phones or devices will not be used during teaching periods unless permission has been given by a member of the Leadership Team in emergency circumstances, for example, to read from an e-book.
- Staff will ensure that any content brought on site via mobile phones and personal devices are compatible with their professional role and expectations.
- If a member of staff breaches the school policy then disciplinary action will be taken.
- If a member of staff is thought to have illegal content saved or stored on a mobile phone or personal device or have committed a criminal offence then the police will be contacted.
- Any allegations against members of staff involving personal use of mobile phone or devices will be responded to following the school allegations/whistleblowing/LLC and/or safeguarding policies.

### ***Policy Decisions***

#### ***Reducing online risks***

Devices are being produced with increased functionality which could pose problems for staff in the context of behaviour management. Staff will need regular training on new technologies and the school should undertake a risk assessment for any new technologies they are considering introducing as a communication or teaching and learning.

#### ***Authorising internet access***

All students and staff should be provided with internet access to support educational outcomes. If there are concerns about the well-being of a child – the child's internet access could be removed in alignment with the school's behaviour policy.

### ***Engagement Approaches***

#### ***Engagement and education of children and young people***

Online safety forms an important part of the Computing curriculum programmes of study for children within schools and this highlights the importance for children to use technology safely and

respectfully, understand how to keep personal information private and be able identify where to go for help and support when they have concerns about content or contact on the internet or other online technologies from an increasingly early age. Children need to learn digital literacy skills and to refine their own publishing and communications with others via the Internet. Respect for copyright and intellectual property rights, and the correct use of published material should be taught. Critical awareness of the dangers and consequences of plagiarism, copyright, piracy, reliability and bias will need to be explored. Children will need to develop an understanding on how to become safe and responsible online or digital citizens and this should be developed within an appropriate Personal Social and Health Education (PSHE) curriculum.

Whilst the Computing Curriculum will form an essential part of online safety education for children and young people, safe and responsible use of technologies must be embedded throughout the whole school curriculum to ensure children develop the required range of digital literacy and safety skills as well as to develop online resilience to enable them to become safe and responsible internet users.

Keeping children safe in education has highlighted that governing bodies and proprietors *‘should ensure that children are taught about how to keep themselves and others safe, including online. It should be recognised that effective education will be tailored to the specific needs and vulnerabilities of individual children, including children who are victims of abuse, and children with special educational needs and/or disabilities (SEND). (pt 128)’*

It is therefore essential that educational settings give consideration as to the most appropriate place within the curriculum for teaching online safety (e-Safety). Whilst this could be as part of the computing curriculum or a special event or assembly, best practice is where schools develop and implement a whole school and progressive curriculum which allows pupils to develop over time, appropriate strategies to respond to risk. Online safety education must also be reinforced whenever pupils are using the internet, therefore a computing online approach will not be sufficiently robust.

Useful online safety (e-Safety) programmes include:

- Think U Know: [www.thinkuknow.co.uk](http://www.thinkuknow.co.uk)
- Childnet: [www.childnet.com](http://www.childnet.com)
- Kidsmart: [www.kidsmart.org.uk](http://www.kidsmart.org.uk)
- Digital Literacy Scheme of Work: [www.digital-literacy.org.uk](http://www.digital-literacy.org.uk)
- Internet Matters: [www.internetmatters.org](http://www.internetmatters.org)
- BBC
  - [www.bbc.co.uk/webwise](http://www.bbc.co.uk/webwise)
  - [www.bbc.co.uk/cbbc/topics/stay-safe](http://www.bbc.co.uk/cbbc/topics/stay-safe)
  - [www.bbc.co.uk/education](http://www.bbc.co.uk/education)

### ***Engagement and education of children and young people considered to be vulnerable***

Vulnerable children are more likely to take risks in real life as well as online therefore there needs to be careful consideration around the support and education provided to these pupils, their teachers and carers.

### ***Engagement and education of staff***

Online safety education should be part of the annual safeguarding training that statutorily takes place in all schools.

### ***Engagement and education of parents and carers***

Technology is a tool that is commonly used in the home environment. It is therefore important that parents and carers are provided with the opportunity to hear about the benefits and risks of technology and how these can be managed.

Awareness-raising with families should focus on:

- The range of different ways children and young people use and access technology e.g. mobile phones, games consoles, tablets and apps etc. not just laptops and computers.

- The many positive uses of technology as otherwise online safety can easily become frightening and scaremongering so be aware that the vast majority of interactions and experiences on the internet are positive!
- The importance of developing risk awareness and risk management by children and young people (according to their age and ability) and resources parents/carers can use to help discuss online safety

### ***Managing Information Systems***

Managing personal data online

Schools need to adhere to the data protection act (DPA). It has become a great deal easier to have access to data therefore providing a greater risk for the misuse of data. The following link to the Information Commissioners Office provides information and teaching resources to support schools in understanding the rules and regulations that sit around the DPA.

<https://ico.org.uk/for-organisations/education/>

### ***Security and Management of Information Systems***

Security of school networks is an extremely important issue. The following should be considered:

#### **Local Area Network (LAN) security issues include:**

Users must act reasonably — e.g. the downloading of large files during the working day will affect the service that others receive.

- Users must take responsibility for their network use. For HCC staff, flouting electronic use policy is regarded as a reason for dismissal.
- Workstations should be secured against user mistakes and deliberate actions.
- Servers must be located securely and physical access restricted.
- Virus protection for the whole network must be installed and current.
- The server operating system must be secured and kept up to date.
- Access by wireless devices must be proactively managed and secured with a minimum of WPA2 encryption.

#### **Wide Area Network (WAN) security issues include:**

- HPSN2 is managed to prevent unauthorised access between schools.
- Decisions on WAN security are made on a partnership between schools and HCC.

#### **Password policy (*if not covered elsewhere in school policies*)**

- All users will be informed not to share passwords or information with others and not to login as another user at any time.
- Staff and pupils must always keep their password private and must not share it with others or leave it where others can find it.
- All members of staff will have their own unique username and private passwords to access school systems. Members of staff are responsible for keeping their password private.
- From year R all pupils are provided with their own unique username and private passwords to access school systems. Pupils are responsible for keeping their password private.
- We require staff and pupils to use STRONG passwords for access into our system.
- We require staff and pupils to change their passwords regularly.

### ***Filtering and Monitoring***

No filtering or monitoring solution can offer schools and setting 100% protection from exposure to inappropriate or illegal content, so it is equally important that they can demonstrate that they have taken all other reasonable precautions to safeguard children and staff. Such methods may include appropriate supervision, requiring children and staff to sign an acceptable Use Policy (AUP), a robust and embedded online safety curriculum and appropriate and up-to-date staff training etc. It is vital for all Governing bodies, proprietors and members of staff to recognise that even with the most expensive and up-to-date security systems and filtering, children or staff can potentially

bypass them either via using proxy sites or by using their own devices e.g. mobile phones or tablets which would not be subject to the school/colleges filtering. Appropriate supervision, policy and procedures and up-to-date education and training are essential. A reliance on filtering and monitoring alone to safeguarding children online could lead to a feeling of complacency which may put children and adults at risk of significant harm.

## ***Management of applications (apps) used to record children's progress***

### ***Procedures for Responding to Specific Online Incidents or Concerns***

#### ***Responding to concerns regarding Youth Produced Sexual Imagery or "Sexting"***

Youth Produced Sexual Imagery or "Sexting" can be defined as images or videos generated by children under the age of 18 that are of a sexual nature or are considered to be indecent. These images may be shared between children and young people and/or adults via a mobile phone, webcam, handheld device or website. Children and young people will always look to push the boundaries, especially when they go through puberty and are an age where they are more sexually and socially aware. Children typically do not use the term "sexting", usually referring to the images as "selfies" and may decide to send such pictures or videos for many reasons. For younger children (early years and primary school aged) indecent images or videos may be taken or shared out of curiosity or naivety and for older children, indecent images may be taken or shared as a response to peer pressure, cyberbullying, sexual exploration, impulsive behaviour or even exploitation due to blackmail from a friend, partner, or other on or offline contact. There can also be emotional and reputation damage that can come from having intimate photos forwarded to others or shared online including isolation, bullying, low self-esteem, loss of control, creating of a negative "digital footprint" or online reputation, harassment, mental health difficulties, self-harm, suicide and increased risk of child sexual exploitation.

Whilst it is important for professionals not to condone the creation of youth produced sexual imagery it is important to recognise that many young people (and indeed adults) view sharing sexual images as part of a "normal" relationship in today's modern society. It is important to be aware that young people involved in sharing sexual videos and pictures may be committing a criminal offence.

Young people under 18 years of age, fall under Section 1 of the Protection of Children Act 1978 and Section 160 Criminal Justice Act 1988. Under this legislation it is a crime to take an indecent photograph or allow an indecent photograph to be taken, make an indecent photograph (this includes downloading or opening an image that has been sent via email); distribute or show an indecent image, advertise indecent images and possess an indecent image or possess an indecent image with the intention of distribution. This applies even if the images are sent or shared by someone under the age of 18 with consent. "Sexts" may be viewed as police evidence and it is essential that schools secure devices and seek advice immediately when dealing with concerns. Further advice can be found here: <https://www.ceopeducation.co.uk/parents/articles/Has-your-child-shared-a-picture-or-video-online/>

It should be noted that prosecution of children for sharing indecent images for a first offence is rare. The decision to criminalise children and young people for sending sexualised images will need to be considered and made on a case by case basis based on a number of factors including age, intent and vulnerability of children involved.

'Keeping Children Safe in Education' 2025 highlights that staff 'should be aware that technology is a significant component in many safeguarding and wellbeing issues. Children are at risk of abuse and other risks online as well as face to face. In many cases abuse and other risks will take place concurrently both online and offline. Children can also abuse other children online, this can take the form of abusive, harassing, and misogynistic/misandrist messages, the nonconsensual sharing of indecent images, especially around chat groups, and the sharing of abusive images and pornography, to those who do not want to receive such content.'

It is essential that schools and settings handle 'sexting' incidents as carefully as possible and offer support to all parties involved whilst abiding by the law and also do not compromise police investigations. Should an incident arise which necessitates criminal investigation then it may require the seizure of the phone/device and any other devices involved or identified as potentially

having access to the imagery. Schools and settings should ensure the existing policies regarding seizing and searching are robust and up-to-date.

## ***Responding to concerns regarding Online Child Sexual Abuse and Exploitation***

Online child sexual abuse within this policy context is specifically defined as when children are sexually abused or exploited via the use of technology and the internet. Typically this is referred to as “online grooming” however this term can sometimes be considered to be too narrow when considering online child sexual abuse as using the term “grooming” may imply that the behaviour has taken place over a period of time whilst an offender has built a relationship and gained the trust of their victim. Whilst this longer term process still occurs, current trends identified nationally (CEOP/NCA) and locally would suggest that the period of engagement between offender and victim can in many cases be extremely brief. In 2015, CEOP identified that the objectives of online child sexual abuse have evolved and can lead to a range of offending outcomes, such as deceiving children into producing indecent images of themselves or engaging in sexual chat or sexual activity over webcam. Online child sexual abuse can also result in offline offending such as meetings between an adult and a child for sexual purposes following online engagement.

## ***Responding to concerns regarding Indecent Images of Children (IIOC)***

Schools and settings must be aware of and understand the law regarding indecent images of children. Specifically (but not limited to):

- The Sexual Offences Act 2003 (England and Wales) defines a child, for the purposes of indecent images, as anyone under the age of 18. The Civic Government (Scotland) Act, 1982 replicates this.
- The Sexual Offences Act 2003 (England and Wales) provides a defence for handling potentially criminal images and this is supported by a Memorandum of Understanding which provides guidance on what is and is not acceptable.

It is an offence to possess, distribute, show and make indecent images of children. Making of and distributing indecent images of children includes printing and viewing them on the internet otherwise known as ‘downloading’. More information about these offences can be found within the legal framework section.

Where there is cause for concern or fear that illegal activity has taken place or is taking place involving the use of school computer equipment, schools should determine the level of response necessary for the offence disclosed. The decision to involve Police should be made as soon as possible if the offence is deemed to be out of the remit of the school to deal with. If schools are unsure if an issue is of a criminal nature then the Designated Safeguarding Lead should seek advice. Where it is determined that an offence has been committed and that a police investigation is warranted, all measures to preserve evidence should be undertaken. If an officer decides that equipment needs to be seized, then they will need to determine if the equipment is networked. If in doubt as to whether the server should be seized or not, officers should seek advice from the Police Digital Forensic Unit, as seizure of the server will have a significant impact on the school. It is essential that schools are aware of this possibility and they should ensure that measures are in place to enable the school’s computer network to continue functioning should this situation arise. In cases where a suspect picture or photograph is discovered it should also be borne in mind that a person could be guilty of the offence to ‘Make’ and ‘Distribute’ if they print or forward the image.

## ***Responding to concerns regarding radicalisation and extremism online***

Schools and settings should be mindful of the specific responsibilities and requirements placed upon them under the Prevent Duty <https://www.gov.uk/government/publications/protecting-children-from-radicalisation-the-prevent-duty>

From 1st July 2015 specified authorities, including all schools are subject to a duty under section 26 of the Counter-Terrorism and Security Act 2015("the CTSA 2015"), in the exercise of their functions, to have "due regard to the need to prevent people from being drawn into terrorism" This duty is known as the Prevent duty. The statutory Prevent guidance summarises the requirements on schools as undertaking risk assessment, working in partnership, staff training and IT policies. Schools are expected to assess the risk of children being drawn into terrorism, including support for extremist ideas that are part of terrorist ideology which includes a range of extremism views including the far right. Schools should have clear procedures in place for protecting children who are identified to be at risk of radicalisation. These procedures may be set out in existing safeguarding policies and it is not necessary for schools and colleges to have distinct policies on implementing the Prevent duty. The online safety policy will be an important part of this role as it will highlight the action that the school will take to ensure that children are safe from terrorist and extremist material when accessing the internet in schools.

Paragraph 142 of Keeping Children Safe in Education 2025 sets out the guidance for schools on required monitoring and filtering systems as follows:

The Department for Education's filtering and monitoring standards set out that schools and colleges should:

- identify and assign roles and responsibilities to manage filtering and monitoring systems. • review filtering and monitoring provision at least annually.
- block harmful and inappropriate content without unreasonably impacting teaching and learning.
- have effective monitoring strategies in place that meet their safeguarding needs.
- schools can use the department's 'plan technology for your school service' to self-assess against the filtering and monitoring

When ensuring appropriate filtering is in place, schools should be mindful to act in accordance with the law, much like when ensuring the filtering blocks other forms of illegal content. It should also be noted that radicalisation and extremist views can be shared and accessed on a variety of platforms, including user-generated or social media sites such as Facebook and YouTube and schools should make filtering decisions with this in mind. The way in which the monitoring of internet and network use is managed will be down to individual schools to decide and implement so as to meet their specific needs and requirements, for example taking into account the curriculum and also the needs and abilities of the community e.g. pupils or staff with EAL. The school (Head and Governing Body) needs to be able to satisfy itself that appropriate safeguarding measures (all reasonable precautions) are being taken to identify any activity which indicates that pupils or staff may be at risk of harm (or indeed putting others at risk). Leaders will need to ensure that appropriate time and resources are available to ensure that this is done sufficiently for a range of risks which will include radicalisation and extremism from a variety of perspectives as well as grooming and child sexual exploitation.

If schools/settings use devices which do not require pupils/staff to “login” to systems (such as iPads) to access the internet then they must ensure that there are appropriate mechanisms in place to log which member of the community has access to which devices to ensure that if concerns are identified, the school can trace users.

Staff with the responsibility for managing and monitoring the school filtering and network must have appropriate resources available to them as well as training and support to ensure that this can be carried out in both a manageable and a safe way. These decisions must be documented within the appropriate school policies (especially the school AUP) and be supported with training etc. and supervision all staff involved as well as the wider whole school staff and pupil group. Schools should always be aware that simply relying on filtering to prevent radicalisation will not be sufficient as children are likely to have access to a range of devices within the home which may not be filtered or monitored, education around safe use is therefore essential. As all safeguarding risks, all members of staff should be alert to changes in children’s behaviour which may indicate that they may be at risk or in need of specific help or protection. All members of staff should receive appropriate training to enable them to explore their responsibilities with regards to prevent for safeguarding pupils and adults within the school community.

***Possible statements:***

The school will take all reasonable precautions to ensure that children are safe from terrorist and extremist material when accessing the internet in schools and that suitable filtering is in place which takes into account the needs of pupils

***Responding to concerns regarding cyberbullying***

Online or cyberbullying can be defined as the use of Information Communication Technology, particularly mobile phones and the internet to deliberately hurt or upset someone.

Cyberbullying is becoming increasingly prevalent with the rapid advances and use of modern technology. Mobile, internet and wireless technologies have increased the pace of communication and brought significant benefits to users worldwide but their popularity provides increasing opportunity for misuse through 'cyberbullying', with worrying consequences. It's crucial that children and young people as well as adults, use their devices and the internet safely and positively and they are aware of the consequences of misuse. As technology develops, bullying techniques can evolve to exploit it.

When children or adults are the target of bullying via mobile phones, gaming or the Internet, they can often feel very alone, particularly if those around them do not understand online bullying and its effects. A once previously safe and enjoyable environment or activity can become threatening, harmful and a source of anxiety.

Cyberbullying may not always be intentional and repeated in the same way that traditional offline bullying is. Repeated harassment online could include an initial concern which is then shared or endorsed by others such as by “liking”, “sharing” or “commenting”. People may not feel that they are bullying by doing this and single issue may become more serious. It is very important that all incidents of online abuse are addressed as early as possible to prevent escalation

Education staff, parents and young people have to be constantly vigilant and work together to prevent this and tackle it wherever it appears. Cyberbullying is a method of bullying and should be viewed and treated the same as "real world" bullying and can happen to any member of the school community.

'Keeping Children Safe in Education' 2024 highlights that 'All staff should recognise that children are capable of abusing other children (including online). All staff should be clear about their school or college's policy and procedures with regard to child-on-child abuse.'

It is essential that young people, school staff and parents and carers understand how online can affect people and how to respond and combat misuse. Promoting a culture of confident users will support innovation and safety.

There are a number of statutory obligations on schools with regard to behaviour which establish clear responsibilities to respond to bullying. In particular section 89 of the Education and Inspections Act 2006:

(1)The head teacher of a relevant school must determine measures to be taken with a view to—

(a)promoting, among pupils, self-discipline and proper regard for authority,

(b)encouraging good behaviour and respect for others on the part of pupils and, in particular, preventing all forms of bullying among pupils,

(5)The measures which the head teacher determines under subsection (1) may, to such extent as is reasonable, include measures to be taken with a view to regulating the conduct of pupils at a time when they are not on the premises of the school and are not under the lawful control or charge of a member of the staff of the school.

Where online bullying which takes place outside school is reported then it must be investigated and acted on appropriately by schools.

Under the Children Act 1989 a bullying incident should be addressed as a child protection concern when there is 'reasonable cause to suspect that a child is suffering, or is likely to suffer, significant harm' and Emotional abuse highlights the impact of online bullying. Where this is the case, the school staff should report their concerns to the Education Safeguards Team. Even where safeguarding is not considered to be an issue, schools may need to draw on a range of external services to support the pupil who is experiencing bullying, or to tackle any underlying issue which has contributed to a child doing the bullying.

Although bullying in itself is not a specific criminal offence in the UK, it is important to bear in mind that some types of harassing or threatening behaviour or communications both on and offline could be a criminal offence, for example under the Protection from Harassment Act 1997, the Malicious Communications Act 1988, the Communications Act 2003, and the Public Order Act 1986. If school staff feels that an offence may have been committed they should seek assistance from the police

Additional advice and information can be found at <http://www.kelsi.org.uk/support-for-children-and-young-people/child-protection-and-safeguarding/e-safety/cyberbullying>

For more information please read "Preventing and Tackling Bullying: Advice for School Leaders, Staff and Governing Bodies" <https://www.gov.uk/government/publications/preventing-and-tackling-bullying>

Childnet International have produced resources and guidance that can be used to give practical advice and guidance on cyberbullying: [www.childnet.com](http://www.childnet.com)

### ***Responding to concerns regarding online hate***

Hate crimes are any crimes that are targeted at a person because of hostility or prejudice towards that person's:

disability

- race or ethnicity
- religion or belief
- sexual orientation
- transgender identity

Schools must ensure that they respond appropriately regarding online hate and discrimination and support members of the community who may be targeted online.

- **Useful links** [www.report-it.org.uk](http://www.report-it.org.uk) – Report hate crimes
- [www.stoponlineabuse.org.uk](http://www.stoponlineabuse.org.uk) - Report online Sexism, homophobia, biphobia and transphobia
- [www.homeoffice.gov.uk/crime-victims/reducing-crime/hate-crime/](http://www.homeoffice.gov.uk/crime-victims/reducing-crime/hate-crime/)
- [www.stophateuk.o](http://www.stophateuk.o)
- [www.voiceuk.org.uk](http://www.voiceuk.org.uk)
- [www.victimsupport.org.uk](http://www.victimsupport.org.uk)
- [www.stonewall.org.uk](http://www.stonewall.org.uk)

## ***Questions to support DSLs responding to concerns relating to youth produced sexual imagery***

The following statements may DSLs to consider how best to respond to concerns relating to youth produced sexual imagery:

### **Child/Young person involved**

- What is the age of the child(ren) involved?  
If under 13 then a consultation/referral to Children’s Social Care should be considered.  
If an adult (over 18) is involved then police involvement will be required. Contact 101 or 999 if there is risk of immediate harm.

[If the adult works with children or young people the LADO should also be informed](#)

- Is the child able to understand the implications of taking/sharing sexual imagery?
- Is the school or other agencies aware of any vulnerability for the children(s) involved? E.g. special education needs, emotional needs, children in care, youth offending?
- Are there any other risks or concerns known by the school or other agencies which may influence decisions or judgements about the safety and wellbeing of the child(ren) involved? E.g. family situation, children at risk of sexual exploitation?
- Is there any contextual information to help inform decision making?

Is there indication of coercion, threats or blackmail?

What was the intent for taking/sharing the imagery? E.g. was it a “joke” or are the children involved in a “relationship”?

If so is the relationship age appropriate? For primary schools a referral to social care regarding under age sexual activity is likely to be required.

Is this behaviour age appropriate experimentation, natural curiosity or is it possible exploitation?

- How were the school made aware of the concern?

Did a child disclose about receiving, sending or sharing imagery themselves or was the concern raised by another pupil or member of the school community? If so then how will the school safeguard the pupil concerned given that this is likely to be distressing to discuss.

- Are there other children/pupils involved?

If so, who are they and are there any safeguarding concerns for them?

What are their views/perceptions on the issue?

- What apps, services or devices are involved (if appropriate)?
- Is the imagery on a school device or a personal device? Is the device secured?

**NB: Schools and settings must NOT print/copy etc. imagery suspected to be indecent – the device should be secured until advice can be obtained.**

## ***Notes on the Legal Framework***

Many young people and indeed some staff and adults use the Internet regularly without being aware that some of the activities they take part in are potentially illegal.

This section is designed to inform users of potential legal issues relevant to the use of electronic communications

Please note that the law around this area is constantly updating due to the rapidly changing nature of the internet and this list is not exhaustive.

### **Human Rights Act 1998**

This does not deal with any particular issue specifically or any discrete subject area within the law. It is a “higher law” which affects all other laws. Within an education context, human rights for schools and settings to be aware of include:

- The right to a fair trial
- The right to respect for private and family life, home and correspondence
- Freedom of thought, conscience and religion
- Freedom of expression
- Freedom of assembly
- Prohibition of discrimination
- The right to education

These rights are not absolute. Schools and settings are obliged to respect these rights and freedoms, balancing them against rights, duties and obligations, which may arise from other relevant legislation.

### **Data protection and Computer Misuse**

#### **Trade Marks Act 1994**

This provides protection for Registered Trade Marks, which can be any symbol (words, shapes or images) that are associated with a particular set of goods or services. Registered Trade Marks must not be used without permission. This can also arise from using a Mark that is confusingly similar to an existing Mark.

#### **Copyright, Design and Patents Act 1988**

Copyright is the right to prevent others from copying or using his or her “work” without permission. The material to which copyright may attach (known in the business as “work”) must be the author’s own creation and the result of some skill and judgement. It comes about when an individual expresses an idea in a tangible form. Works such as text, music, sound, film, video and programs all qualify for copyright protection. The author of the work is usually the copyright owner, but if it was created during the course of employment it belongs to the employer.

It is an infringement of copyright to copy all or a substantial part of anyone’s work without obtaining the author’s permission. Usually a licence associated with the work will allow a user to copy or use it for limited purposes. It is advisable always to read the terms of a licence before you copy or use someone else’s material. It is also illegal to

adapt or use software without a licence or in ways prohibited by the terms of the software licence.

The Act also provides for Moral Rights, whereby authors can sue if their name is not included in a work they wrote, or if the work has been amended in such a way as to impugn their reputation.

#### **Data Protection Act 1998**

The Act requires anyone who handles personal information to notify the Information Commissioner’s Office of the type of processing it administers, and must comply with important data protection principles when treating personal data relating to any living individual. The Act also grants individuals rights of access to their personal data, compensation and prevention of processing.

#### **Freedom of Information Act 2000**

The Freedom of Information Act gives individuals the right to request information held by public authorities. All public authorities and companies wholly owned by public authorities have obligations under the Freedom of Information Act. When responding to requests, organisations have to follow a number of set procedures.

## **The Computer Misuse Act 1990 (sections 1 - 3)**

Regardless of an individual's motivation, the Act makes it a criminal offence to:

- gain access to computer files or software without permission (for example using someone else's password to access files);
- gain unauthorised access, as above, in order to commit a further criminal act (such as fraud); or
- impair the operation of a computer or program (for example caused by viruses or denial of service attacks).

UK citizens or residents may be extradited to another country if they are suspected of committing any of the above offences.

## **The Protection of Freedoms Act 2012**

This act requires schools to seek permission from a parent / carer to use Biometric systems.

## **Regulation of Investigatory Powers Act 2000**

The Regulation of Investigatory Powers Act 2000 (RIPA) regulates the interception of communications and makes it an offence to intercept or monitor communications without the consent of the parties involved in the communication. The RIP was enacted to comply with the Human Rights Act 1998.

The Telecommunications (Lawful Business Practice) (Interception of Communications) Regulations 2000, however, permit a degree of monitoring and record keeping, for example, to ensure communications are relevant to school activity or to investigate or detect unauthorised use of the network. Nevertheless, any monitoring is subject to informed consent, which means steps must have been taken to ensure that everyone who may use the system is informed that communications may be monitored.

Covert monitoring without informing users that surveillance is taking place risks breaching data protection and privacy legislation.

## **Obscene and Offensive Content including Hate and Harassment**

### **Obscene Publications Act 1959 and 1964**

Publishing an "obscene" article is a criminal offence and this includes electronic transmission. For the purposes of the Act an article is deemed to be obscene if its effect is to deprave and corrupt persons who are likely, having regard to all relevant circumstances, to read, see or hear the content. This offence can result in imprisonment for up to 5 years.

### **Telecommunications Act 1984**

It is an offence to send a message or other matter that is grossly offensive or of an indecent, obscene or menacing character. It is also an offence to send a message that is intended to cause annoyance, inconvenience or needless anxiety to another that the sender knows to be false.

### **Malicious Communications Act 1988 (section 1)**

This legislation makes it a criminal offence to send an electronic message that conveys indecent, grossly offensive, threatening material or information that is false; or is of an indecent or grossly offensive nature if the purpose was to cause a recipient to suffer distress or anxiety. This offence can result in imprisonment for up to 2 years.

### **Protection from Harassment Act 1997**

This Act is relevant for incidents that have happened repeatedly (i.e. on more than two occasions). The Protection from Harassment Act 1997 makes it a criminal and civil offence to pursue a course of conduct which causes alarm and distress, which includes the publication of words, which he/she knows or ought to know amounts to harassment of the other. A person whose course of conduct causes another to fear, on at least two occasions, that violence will be used against him is guilty of an offence if he knows or ought to know that his course of conduct will cause the other so to fear on each of those occasions.

The victim can also bring a civil claim for damages and an injunction against the abuser, although in reality this is a remedy that is only used by individuals with the financial means to litigate, and only possible if the abuser can be identified, which is not always straightforward.

### **Communications Act 2003 (section 127)**

Sending by means of the Internet a message or other matter that is grossly offensive or of an indecent, obscene or menacing character; or sending a false message by means of or persistently making use of the Internet for the purpose of causing annoyance, inconvenience or needless anxiety is guilty of an offence liable, on conviction, to imprisonment. This wording is important because an offence is complete as soon as the message has been sent: there is no need to prove any intent or purpose.

### **Public Order Act 1986 (sections 17 — 29)**

This Act makes it a criminal offence to stir up racial hatred by displaying, publishing or distributing written material which is threatening. Like the Racial and Religious Hatred Act 2006 it also makes the possession of inflammatory material with a view of releasing it a criminal offence.

### **Criminal Justice Act 2003**

Section 146 of the Criminal Justice Act 2003 came into effect in April 2005, empowering courts to impose tougher sentences for offences motivated or aggravated by the victim's sexual orientation in England and Wales.

### **Racial and Religious Hatred Act 2006**

This Act makes it a criminal offence to threaten people because of their faith, or to stir up religious hatred by displaying, publishing or distributing written material which is threatening. Other laws already protect people from threats based on their race, nationality or ethnic background.

### **The Protection of Freedoms Act 2012 (2A and 4A) and Serious Crimes Act 2015 (section 76) - Stalking and Harassment**

The Protection of Freedoms Act 2012 was updated in 2015 and two sections were added regarding online stalking and harassment, section 2A and 4A. Section 2A makes it an offence for a perpetrator to pursue a course of conduct (2 or more incidents) described as "stalking behaviour" which amounts to harassment. Stalking behaviours include following, contacting/attempting to contact, publishing statements or material about the victim, monitoring the victim (including online), loitering in a public or private place, interfering with property, watching or spying. The Serious Crime Act 2015 Section 76 also created a new offence of controlling or coercive behaviour in intimate or familial relationships which will include online behaviour.

### **Criminal Justice and Courts Bill 2015 (section 33) - Revenge Pornography**

Section 33 makes it an offence to share private, sexual materials, either photos or videos, of another person without their consent and with the purpose of causing embarrassment or distress, often referred to as "revenge porn". The offence applies both online and offline and to images which are shared electronically or in a more traditional way so includes the uploading of images on the internet, sharing by text and e-mail, or showing someone a physical or electronic image. This offence can result in imprisonment for up to 2 years.

Sending images of this kind may, depending on the circumstances, also be an offence under the Communications Act 2003 or the Malicious Communications Act 1988. Repeated behaviour may be an offence under the Protection from Harassment Act 1997. This law and the term "revenge porn" only applies to images or videos of those aged 18 or over. For more information access:

[www.revengepornhelpline.org.uk](http://www.revengepornhelpline.org.uk)

## **Libel and Privacy Law**

These matters will be dealt with under civil rather than criminal law.

Libel is defined as 'defamation by written or printed words, pictures, or in any form other than by spoken words or gestures' and as such the author could be held accountable under Defamation law which was created to protect individuals or organisations from unwarranted, mistaken or untruthful attacks on their reputation. Defamation is a civil "common law" tort in respect of which the Defamation Acts of 1952 and 1996 provide certain defences. It applies to any published material that damages the reputation of an individual or an organisation, and it includes material published on the internet.

A civil action for defamation can be brought by an individual or a company, but not by a public authority. Where defamatory material is posted on a website, the person affected can inform the host of its contents and ask the host to remove it. Once the host knows that the material is there and that it may be defamatory, it can no longer rely on the defence of innocent dissemination in the Defamation Act 1996. This means that the person affected could (if the material has been published in the jurisdiction, i.e. in England and Wales) obtain a court order (an injunction) to require removal of the material, and could sue either the host or the person who posted the material for defamation.

If social media is used to publish private and confidential information (for example breaches of data protection act) about an individual, then this could give rise to a potential privacy claim and it is possible for individuals to seek an injunction and damages.

## **Education Law**

**Education and Inspections Act 2006** Section 89 of the states that every school must have measures to encourage good behaviour and prevent all forms of bullying amongst pupils. These measures should be part of the school's behaviour policy which must be communicated to all pupils, school staff and parents. This act (89.5) gives headteachers the ability to ensure that pupils behave when they are not on school premises or under the lawful control of school staff.

## **The Education Act 2011**

Section 13 makes it an offence to publish the name of a teacher who is subject to an allegation until such a time as that they are charged with an offence. All members of the community need to be aware of the importance of not publishing named allegations against teachers online as this can lead to prosecution. Schools should contact the LADO team for advice.

Within Part 2 of the Education Act 2011 (Discipline) there have been changes to the powers afforded to schools by statute to search pupils in order to maintain discipline and ensure safety. This act gave permission for Headteachers (and nominated staff) to search for electronic devices. It also provides powers to search for data on those devices and to delete data. The DfE advice on these sections of the Education Act 2011 can be found in the document: "Screening, searching and confiscation – Advice for head teachers, staff and governing bodies"

[www.education.gov.uk/schools/pupilsupport/behaviour/behaviourpolicies/f0076897/screening-searching-and-confiscation](http://www.education.gov.uk/schools/pupilsupport/behaviour/behaviourpolicies/f0076897/screening-searching-and-confiscation))

## **The School Information Regulations 2012**

This act requires schools to publish certain information on its website:

<https://www.gov.uk/guidance/what-maintained-schools-must-publish-online>

## **Sexual Offences**

### **Sexual Offences Act 2003**

There are many offences under the Sexual Offence Act 2003 which can be related to or involve the misuse of technology. This includes (but is not limited to) the following points.

**Section 15 - Meeting a child following sexual grooming.** The offence of grooming is committed if someone over 18 has communicated with a child under 16, at least twice (including by phone or using the Internet) and meets them or travels to meet with them anywhere in the world with the

intention of committing a sexual offence. This offence can result in imprisonment for up to 10 years.

Causing or inciting a child under 16 to watch or take part in a sexual act is illegal, including looking at images such as videos, photos or webcams, for your own gratification. Any sexual intercourse with a child under the age of 13 commits the offence of rape.

**Section 8. Causing or inciting a child under 13 to engage in sexual activity** (Can result in imprisonment for up to 14 years)

**Section 9. Sexual Activity with a child** (Can result in imprisonment for up to 14 years)

**Section 10. Causing or inciting a child (13 to 16) to engage in sexual activity** (Can result in imprisonment for up to 14 years)

**Section 11. Engaging in sexual activity in the presence of a child** (Can result in imprisonment for up to 14 years)

**Section 12. Causing a child to watch a sexual act** (Can result in imprisonment for up to 10 years)

**Section 13. Child sex offences committed by children (offender is under 18)** (Can result in imprisonment for up to 5 years)

**Section 16 - Abuse of position of trust: sexual activity with a child.**

It is an offence for a person in a position of trust to engage in sexual activity with any person under 18 with whom they know as a result of being in their professional role. It is also an offence to cause or incite a child with whom they are in a position of trust to engage in sexual activity, to engage in sexual activity in the presence of a child with whom they are in a position of trust, or cause a child with whom they are in a position of trust to watch a sexual act. Typically, teachers, social workers, health professionals, connexions staff etc. fall in this category of trust and this can result in imprisonment for up to 5 years.

### **Indecent Images of Children**

It is an offence to take, permit to be taken, make, possess, show, distribute or advertise indecent images of children in the United Kingdom under two pieces of legislation; **Criminal Justice Act 1988**, section 160 and **Protection of Children Act 1978**, section 1.1.a. Indecent images of children are images of children (under 18 years) depicting sexual posing, performing sexual acts on themselves or others, animals or sadomasochism.

A child for these purposes is considered to be anyone under the age of 18. An image of a child also covers pseudo-photographs (digitally collated or otherwise). This offence can include images taken by and distributed by the child themselves (often referred to as "Sexting", see section 9.1). Viewing an indecent image of a child on your computer or phone means that you have made a digital image and printing/forwarding/sharing/publishing can be considered to be distribution. A person convicted of such an offence may face up to 10 years in prison.

### **Criminal Justice and Immigration Act 2008**

Section 63 makes it an offence to possess "extreme pornographic images". 63 (6) identifies that such images must be considered to be "grossly offensive, disgusting or otherwise obscene".

Section 63 (7) includes images of "threats to a person life or injury to anus, breasts or genitals, sexual acts with a corpse or animal whether alive or dead" must also be "explicit and realistic".

Penalties for possession of extreme pornographic images can be up to 3 years imprisonment.

### **The Serious Crime Act 2015**

Part 5 (Protection of Children) section 67 makes it a criminal offence for an adult (person aged over 18) to send a child (under 16) sexualised communications or sends communications intended to elicit a sexual communications. The offence is committed whether or not the child communicates with the adult. Penalties for sexual communication with a child can be up to 2 years imprisonment.

Section 69 makes it an offence to be in possession of paedophile manuals, information or guides (physically or electronically) which provide advice or guidance on sexually abusing children.

Penalties for possession of such content can be up to 3 years imprisonment.

This law also removed references in existing legislation to terms such as child prostitution and child pornography and identified that this should be viewed to be child sexual exploitation.

***National Links and Resources***

**Action Fraud:** [www.actionfraud.police.uk](http://www.actionfraud.police.uk)

**BBC WebWise:** [www.bbc.co.uk/webwise](http://www.bbc.co.uk/webwise)

**CEOP (Child Exploitation and Online Protection Centre):** [www.ceop.police.uk](http://www.ceop.police.uk)

**ChildLine:** [www.childline.org.uk](http://www.childline.org.uk)

**Childnet:** [www.childnet.com](http://www.childnet.com)

**Get Safe Online:** [www.getsafeonline.org](http://www.getsafeonline.org)

**Internet Matters:** [www.internetmatters.org](http://www.internetmatters.org)

**Internet Watch Foundation (IWF):** [www.iwf.org.uk](http://www.iwf.org.uk)

**Lucy Faithfull Foundation:** [www.lucyfaithfull.org](http://www.lucyfaithfull.org)

**Know the Net:** [www.knowthenet.org.uk](http://www.knowthenet.org.uk)

**Net Aware:** [www.net-aware.org.uk](http://www.net-aware.org.uk)

**NSPCC:** [www.nspcc.org.uk/onlinesafety](http://www.nspcc.org.uk/onlinesafety)

**Parent Port:** [www.parentport.org.uk](http://www.parentport.org.uk)

**Professional Online Safety Helpline:** [www.saferinternet.org.uk/about/helpline](http://www.saferinternet.org.uk/about/helpline)

**The Marie Collins Foundation:** <http://www.mariecollinsfoundation.org.uk/>

**Think U Know:** [www.thinkuknow.co.uk](http://www.thinkuknow.co.uk)

**Virtual Global Taskforce:** [www.virtualglobaltaskforce.com](http://www.virtualglobaltaskforce.com)

**UK Safer Internet Centre:** [www.saferinternet.org.uk](http://www.saferinternet.org.uk)

**360 Safe Self-Review tool for schools:** <https://360safe.org.uk/>

**Online Compass (Self review tool for other settings):** <http://www.onlinecompass.org.uk/>

# Pupils Safe Use of the Internet

I have the right to use and learn about the Internet but I have the responsibility when using it to follow the Internet rules to keep myself and others safe.

Therefore, in school, I will:

Always follow my teacher's instructions

Only use sites my teacher has told me about

Only use the Internet for school work, homework and to access approved sites (for example during 'Golden Time')

Never give personal details about myself or others to anyone on the Internet (including names, addresses and phone numbers)

Never give out my Internet password to anyone

Tell the teacher if anyone asks me for any personal information

Never post negative or personal comments about another person on the Internet

Never agree to meet with someone I have spoken to on the Internet

Not download programs onto school computers

Tell a teacher immediately if I see something I am unhappy with

Tell a teacher immediately if I receive messages I do not like

Apply what I have learned about online safety outside of school hours

# Pupil Email Guidelines

I have the right to learn about the use of email but I have the responsibility when using it to follow the Email Guidelines to keep myself safe.

Therefore, in school, I will:

Always follow my teacher's instructions

Only use my email for school work

Only open emails from people I know

Only send emails to people I know

Never open spam mail

Not give my email address to anyone I do not know

Read my messages twice before sending

Tell the teacher if anyone asks me for any personal information

Ask permission before forwarding or copying other people's messages

Think carefully about the language I am using so not to offend

Tell a teacher immediately if I see something I am unhappy with

Tell a teacher immediately if I receive messages I do not like

Apply what I have learned about the responsible use of email outside of school hours

## **Safe Use of the Internet for Staff**

The computer system is owned by the school and is made available to staff to enhance their professional activities including; teaching, research, administration and management.

The school reserves the right to examine or delete any files that may be held on its computer system or to monitor any Internet sites visited.

All Internet activity should be appropriate to staff professional activity or the pupils' education

Access should only be made via the authorised account and password which should not be made available to any other person

Activity that threatens the integrity of the school ICT systems, or activity that attacks or corrupts other systems is forbidden

Users are responsible for all emails sent and for contacts made that may result in email being received

Use for financial games, gambling, political purposes or advertising is forbidden

Copyright of materials must be respected

Posting anonymous messages and forwarding chain letters is forbidden

As email can be forwarded or inadvertently sent to the wrong person, the same professional levels of language and content should be applied as for letters or other media

Use of the network to access inappropriate materials such as pornographic, racist or offensive material is forbidden